

Toucan Internet LLP works to help businesses make a success on the Internet by developing commercially successful websites, providing online marketing and supporting Internet services including email & website hosting. Toucan recognises the need to deliver these services with consideration for the environment. This Policy Statement sets out Toucan's plan of action to guide its environmental decision-making. This Environmental Policy will be implemented through Toucan's processes and procedures to ensure implementation.

The main environmental impacts of the company's operations are:

- Office energy consumption and waste
- Server hosting energy usage

Toucan is not in control of the Server hosting environment but recognises the part it can play in reducing its office impacts and commits to do this by:

- Maintaining a low overhead business model that minimises waste and continuously looks to improve efficiency while maintaining a high quality of service
- Minimising office waste by, where possible, eliminating waste or recycling and reusing (recycling all plastic, paper, cardboard, tin and glass)
- Minimising office energy usage through reducing consumption (turning all electric equipment off when not in use; purchasing energy efficient equipment and lighting)
- Minimising their carbon emissions by reducing business travel and encouraging clients and suppliers to do the same through online video calls.
- Sourcing, where possible, sustainably certified products and encouraging their clients to do the same (CDs, IT equipment, Stationery, Office furniture)
- Exceeding all environmental legislation that relates to their operations (<http://www.netregs.gov.uk/netregs/legislation/current/110552.aspx>)
- Continuous learning to ensure they are up to date on the latest developments within their industry sector, including legislation and technologies

Toucan is committed to providing the necessary financial and personnel resources to fulfil this policy. This Policy will be communicated to all subcontractors.

To ensure an iterative approach to this policy it will be monitored and reviewed on an annual basis. Key performance indicators will include:

- Energy consumption
- Fuel consumption
- Waste recycling

The Designated Partner takes personal responsibility for the environmental performance of the company and this policy is signed and dated by Simon Thomas, Designated Partner, in acknowledgement of his commitment to this policy and his responsibilities.

Date: 19th August 2010

Simon Thomas  
Designated Partner

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